



## Firestorm Professional Services Solutions

Firestorm Professional Services are multi-tier serving all industries and clients, from small to enterprise-level covering: Enterprise Risk Management, Crisis Management, Business Continuity, and Incident Management.

## Firestorm Exercise Program



### RESPONSE CAPABILITIES

Firestorm exercises are designed to improve response capabilities within the organization through dynamic simulation.



### ACTUAL INFORMATION

Exercises are created using actual information from similar events as a means to increase engagement and allow for a greater degree of evaluation.



### REAL-TIME CHALLENGES

Firestorm responds to crisis events on a daily basis, allowing significant insight to real time challenges and best practices.

# Firestorm Exercise Types

Firestorm conducts many types of exercises, based upon client needs, resources and availability. Each can be designed to meet both internal and external training requirements.

## Virtual Exercises

Conducted remotely and delivered through the use of online technology.

## Decision Based (Tabletop)

Are on-site but do not involve the implementation of operations and focus on command and coordination.

## Functional

Designed to test the implementation of the plans and procedures under realistic conditions.

# Firestorm Exercise Injects

Firestorm creates live-action content or “injects” for more realistic simulations. This content may be recreated from actual cases and then customized to fit a specific organization to ensure applicability.

Based upon the needs and desired outcome of the exercise, these injects can include:



Live calls into the exercise



Videos to simulate external actors



Images to support details & visual cues



Simulated text messages



Simulated emails

## About Firestorm

Firestorm® Solutions, is a Novume™ Solutions company (NASDAQ: NVMM), and is a leading crisis and risk management firm and America's **CRISIS COACH**®. Since 2005, Firestorm has assisted clients in transforming crisis into value by responding to some of the largest and most complex crisis events as well as combining best-practice consulting with proven crisis management expertise.

Firestorm empowers clients to manage crisis and risk through assessments, audits, program development, insurance partnerships, training and advisory services using the PREDICT.PLAN.PERFORM.® methodology.

## Contact Us Now

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